

#### Johnson County, Indiana

thru

Partnership for a Healthier Johnson County
Esperanza Ministries
Windrose Health Care

introducing the new

## Health Care Team

### Enhancing the healthcare team



Together we make a difference one life at time!



# **Grass Root Facilitation System**





- Johnson Memorial Hospital
- Franciscan St. Francis Health
- Community Health Network
- Johnson County Health Department and...

Hundreds of individuals from businesses, schools, churches, agencies, and neighborhoods



### Mission

To plan and implement collaborative, measurable strategies to improve the health of the residents of Johnson County.



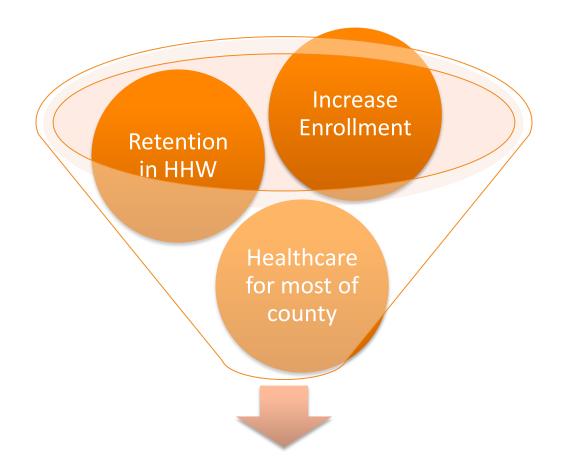
### 6 ACTION TEAMS & 17 Health Initiatives



### **Purpose of Action Teams?**

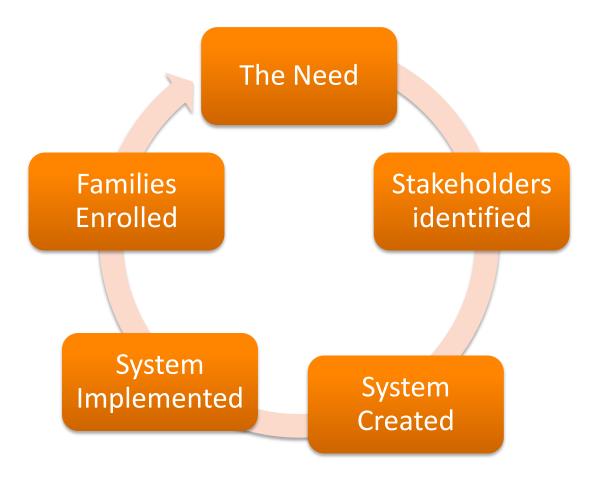
- Determine priorities/needs annually
- Identify existing resources & services/avoid duplication
- Establish and oversee task force/subcommittee to: plan, implement & evaluate strategy
- Develop plan/policy/system to sustain strategy





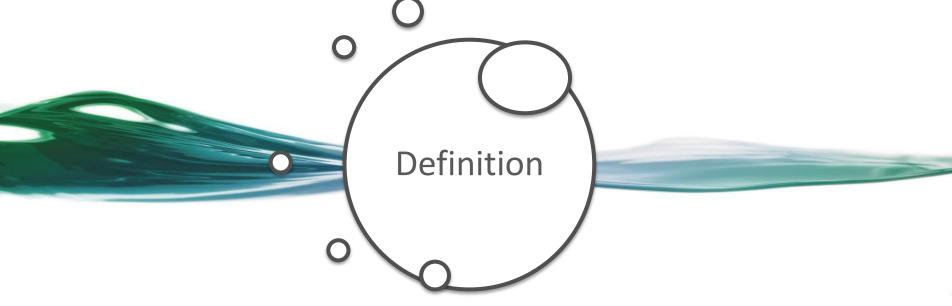
# Community Health Workers rise to the need in Johnson County

# Producing Results!!



2004: 2,664

**2012: 14,845 (including Package C)** 



Community Health Workers (CHWs) are frontline public health workers who are trusted members of and/or have an unusually close understanding of the community they serve. This trusting relationship enables CHWs to serve as a liaison/link/intermediary between health/social services and the community to facilitate access to services and improve the quality and cultural competence of service delivery.

CHWs also build individual and community capacity by increasing health knowledge and self-sufficiency through a range of activities such as outreach, community education, informal counseling, social support and advocacy. (American Public Health Association, 2008)



#### **Judy Jacobs**

...trusted members of and/or have an unusually close understanding of the community they serve.

A extraordinary example of a CHW!

## CHWs also build individual and community capacity

Health and Wellness Speakers Bureau





# Front Line Clinical Care WINDROSE HEALTH NETWORK

Markey Waller Company of the Company

Federally Qualified Health Centers

#### **Community Health Workers**

 Improving Patient quality of Care and provider productivity

 Navigate Patients through the process of Appling for Medicaid Hoosier Healthwise and Healthy Indiana Plan  Healthy Happy Patients



 Coverage for out patient testing and specialty care

#### **Community Health Workers**

Help patients access
 Medications for free

- Patient Compliance-Chronic
   Disease Management
- Lead patients to accessing Social Service and Agency Assistance

- Coverage for out patient testing and
   specialty care
- PatientCompliance-Chronic DiseaseManagement
- Holistic Care wrapping services around the patient



#### **Community Health Workers**

 Work one on one with patients to help them understand their Chronic Disease and Treatment

 Serve as a liaison To the Patients and Providers.
 Patients become healthier and Providers become more productive.  Empowers patients to manage their condition



 Value to Providers of Care



# Immigrant Advocacy Development



**Esperanza En Jesucristo Ministries** 

- Franciscan Alliance
- Partnership for Healthier Johnson County
- Johnson County Health Department
- Indiana Minority Health Coalition
- Indiana State Health Department

A Multicultural Center

# **Building Capacity**

- Chin Community Center
- Chin Churches
- Burmese Churches
- Hispanic Pastors
- Hundreds of lay leaders



#### **Leadership Classes – developing health advocates**









#### **Building Bridges to:**

- Reach the immigrant population through cultural and linguistic support
- Teaching peers to help those in need for advocacy
- Teach the consumer about the choices in health care available to them
- Help the consumer navigate through the health care system
- Teach leaders English and the nuances of healthcare
- Teach leaders how to bridge gap in other determinates of health

#### Teaching English decreases the isolation



English for families to understand how to best use the; school system, healthcare system, legal system in the United States

English for those seeking employment and parenting classes to improve their quality of life.



#### Helping agencies reach the immigrant



#### Through:

- Cultural training
- Translations
- Interpretation
- Cultural simulations

Understanding the immigrant that feels overwhelmed is key to helping them adjust to their new home. So we dedicate a lot of energy helping the majority culture community learn how to reach out in a culturally appropriate way.





Creating a community where we can help each other

Helping each other so that love can win! Because Jesus taught us to do this. War I have a long to the war war and the same of the s



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